

Compliance Program Overview and Standards of Conduct

Retina-Vitreous Surgeons of Central New York, P.C.

*** Website Notice:** This webpage summarizes RVSCNY's Compliance Program and Standards of Conduct. Additional compliance policies, procedures, training materials, and internal program documents are maintained by the practice and are not posted publicly.

RVSCNY is committed to ethical conduct and compliance with applicable federal and New York State laws, regulations, payer requirements, and Medicaid program requirements. Our Compliance Program is designed to prevent, detect, and correct noncompliance, fraud, waste, and abuse and to promote integrity, accountability, and high-quality patient care.

Standard of Conduct

- Act honestly, ethically, professionally, and respectfully in all patient care and business activities.
- Comply with applicable laws, regulations, payer requirements, and RVSCNY policies.
- Maintain accurate, complete, and timely clinical, billing, financial, and business records.
- Submit only truthful, accurate, medically necessary, and properly supported claims.
- Protect the privacy, security, and confidentiality of patient, employee, and business information.
- Avoid and disclose actual or potential conflicts of interest.
- Cooperate with compliance reviews, audits, investigations, monitoring, and corrective actions.
- Promptly ask questions and report suspected violations, fraud, waste, abuse, overpayments, retaliation, or other compliance concerns.
- Never intimidate or retaliate against anyone who participates in the Compliance Program in good faith.

Reporting Questions or Compliance Concerns

Employees, governing body members, contractors, patients, Medicaid recipients, vendors, and members of the public may ask compliance questions or report suspected fraud, waste, abuse, billing or coding concerns, overpayments, privacy or security incidents, conflicts of interest, retaliation, or other suspected violations.

Compliance Officer | Retina-Vitreous Surgeons of Central New York
200 Greenfield Parkway, Liverpool, NY 13088 | Phone: (315) 445-8166

Anonymous reporting: A report may be made anonymously by calling the number above or submitting a written report without including identifying information. Please provide enough detail to permit an appropriate review.

Confidentiality and Non-Retaliation

RVSCNY will protect the confidentiality of persons reporting compliance concerns to the extent permitted by law. Confidentiality may be limited when a matter is subject to a disciplinary proceeding, referred to or investigated by OMIG, the Medicaid Fraud Control Unit, or law enforcement, or disclosure is required in a legal proceeding. RVSCNY prohibits intimidation or retaliation against anyone who, in good faith, asks a compliance question, reports a concern, participates in an investigation, self-evaluation, audit, remedial action, or otherwise assists with the Compliance Program.

Related Patient Information

For privacy rights and privacy complaints, please review RVSCNY's Notice of Privacy Practices. For nondiscrimination protections, language assistance, disability accommodations, and civil-rights

grievance procedures, please review RVSCNY's Nondiscrimination Notice and Patients' Bill of Rights and Responsibilities. These documents are available on this website.